

August 16, 2013

Public Image Media
Greg Kuper
1337 Glacier Hill Drive #3
Madison, WI 53704

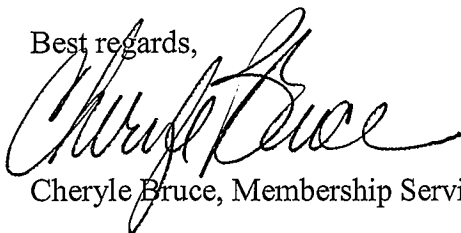
Dear Greg,

The recordings of the U.S. Chess Federation Delegates' Meeting you created are the best we have ever had! As the person who watches the video and writes the official meeting minutes, I commend your excellent camera work. This is the first time I could not only identify each speaker but actually see their facial expressions. You made my job much easier.

My boss, Director of Operations, Pat Smith, was also very pleased by your precisely following directions; being onsite early for set up; asking what we needed to see in the final video; and then actually providing it in a very timely manner. Mrs. Smith organizes our national events and works with professionals all over the country. To impress her is not easy, but you did.

The USCF will definitely use Public Image Media the next time we meet in Madison. You provide an excellent product at a reasonable price. It was a pleasure working with you. I wish you continued success.

Best regards,



Cheryle Bruce, Membership Services Supervisor